

## Wednesday, October 7, 2020

<i>Times in PDT</i>	
9:00 – 9:15 am <i>Pre-recorded</i>	<b>Event Kick-Off</b>  <b><i>Lisa Gifford</i></b>
9:15 – 10:00 am <i>Pre-recorded</i>	<b>Keynote: The Americans with Disabilities Act 30-Year Anniversary: The Celebration of Landmark Legislation and Important Insights from Senator Tom Harkin (retired)</b>  <i>Among his many illustrious accomplishments, Senator Tom Harkin is recognized as being the author of chief sponsor of the Americans With Disabilities Act. In his keynote presentation, the honorable Senator will discuss the important 30-year anniversary of this landmark legislation. He will also share some perspective on the implementation of the Workforce Innovation and Opportunity Act, the importance of cross agency collaboration, serving special populations, and other current events impacting Vocational Rehabilitation agencies and consumers.</i>  <b><i>Sen. Thomas Harkin</i></b>
1:00 – 2:00 pm	<b>VR/Secondary Education Data Collection – A Successful Experience</b>  <i>A discussion about how a VR agency has collaborated with their Department of Elementary and Secondary Education to gather educational information to assist with Measurable Skills Gains, Credential Attainment goals and supporting documentation. The VR agency will be providing lessons learned and expectations moving forward.</i>  <b><i>Jill Cremer, Samantha Heckemeyer</i></b>

## Thursday, October 8, 2020

<i>Times in PDT</i>	
9:00 – 10:00 am	<p style="text-align: center;"><b>Keynote: Celebrating the 100<sup>th</sup> Anniversary of the Vocational Rehabilitation Program</b></p> <p style="text-align: center;"><i>In celebration of the anniversary of the Vocational Rehabilitation program, Steve Wooderson will share his insights about the past 100 years, discuss the current state of the program, and provide some thoughts on what is to come in the future.</i></p> <p style="text-align: center;"><b>Steve Wooderson</b></p>
10:15 – 11:15 am	<p style="text-align: center;"><b>Building the Ship Before it Sails: Collaboration for Program Development</b></p> <p style="text-align: center;"><i>This session includes a discussion with two vocational rehabilitation (VR) agencies – Missouri Vocational Rehabilitation and Oklahoma Department of Rehabilitation Services – about how VR services can be effectively developed and delivered through purposeful internal business operations.</i></p> <p style="text-align: center;"><b>Dr. Kimberly Osmani, Kim Gee, Renee Sansom, Rod VanStavern</b></p>
1:00 – 2:00 pm	<p style="text-align: center;"><b>Ethical Practice in Times of Uncertainty</b></p> <p style="text-align: center;"><i>This interactive presentation will discuss how the Certified Rehabilitation Counselors (CRC) code of ethics can be used to diminish uncertainty and provide the framework to resolve ethical dilemmas and ensure rehabilitation counselor competence. In addition, the session will discuss ethical considerations when providing virtual counseling and using virtual assistants (Siri and/or Alexa).</i></p> <p style="text-align: center;"><b>Dr. Michael Kiener</b></p>

## Tuesday, October 13, 2020

<i>Times in PDT</i>	
10:00 – 11:00 am	<p align="center"><b>Roundtable Session: How to Manage Continuing Education in Aware</b></p> <p><i>Does your agency struggle with Continuing Education and reporting on the RSA-911? Do you want more guidance around Measurable Skills Gains? If these are areas you and your agency want to know more about, this session is for you. Come discuss Continuing Education with our <b>Aware</b> experts. At this roundtable session, you will learn about the three major parts of Continuing Education: Enrollment, Attainment, and Credentials. Our experts will also share tips to eliminate unnecessary data entry when it comes to reporting on the RSA-911.</i></p> <p align="center"><b>John Stem, Alan Rhoten</b></p>

## Wednesday, October 14, 2020

10:00 – 11:00 am <i>Pre-recorded</i>	<p align="center"><b>Tips and Tricks to Validate Your RSA-911 Data Part One: Getting Started</b></p> <p><i>This session discusses the differences between the RSA-911 (2017) and the RSA-911 (2020). In addition to the report changes, we will discuss the Aware requirements and resources needed to validate the report data. The primary method to validate report data will be using Microsoft SQL Server Management Studio.</i></p> <p align="center"><b>George Zimmer</b></p>
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## Thursday, October 15, 2020

10:00 – 11:00 am	<p align="center"><b>Roundtable Session: Suggested Aware Improvements Feedback</b></p> <p><i>Join Alliance and the <b>Aware</b> community in this interactive session to hear what we've learned from our Future of <b>Aware</b> Focus Groups. We'll discuss the feedback we've received, get your take on our future development plans, and give you a chance to let us know what needs to be prioritized.</i></p> <p align="center"><b>Alan Rhoten</b></p>
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## Tuesday, October 20, 2020

Times in PDT

10:00 – 11:00 am

### Broaden your Connections with the **Aware Vendor Portal**

*Introducing a new Alliance licensed product! The **Aware** Vendor Portal, released with **Aware** v6.9, allows your agency to more effectively interact and communicate with VR vendors. This session will introduce you to the **Aware** Vendor Portal and show the v6.9 functionality and internal built-in controls. You'll also learn more about the future of the **Aware** Vendor Portal, and what you can look forward to from this product.*

**Michelle Fiedler, Pat Cecil**

## Wednesday, October 21, 2020

10:00 am – 12:00 pm

Pre-recorded

### Tips and Tricks to Validate the RSA-911 Part Two: Working with the Data (Hands-On)

*This session will go into detail on how the stored procedure for the RSA-911 populates the report tables and creates the extract file. Using Microsoft SQL Server Management Studio, we will create queries to validate data and identify elements where errors occurred. In addition, we will look at data in Aware business tables and discuss how missing records affects how various elements such as Measurable Skill Gains report on the RSA-911.*

**George Zimmer**

## Thursday, October 22, 2020

10:00 – 11:00 am

### Unleash the Power of the Consumer with the **Aware Consumer Portal**

*Introducing a new Alliance licensed product! The **Aware** Consumer Portal, released in **Aware** v6.9, allows you to more effectively interact and communicate with participants. This session will introduce you to the **Aware** Consumer Portal and demonstrate the v6.9 functionality, including the security and internal controls built into portal usage. You'll also learn more about the future of the **Aware** Consumer Portal, and what you can look forward to from this product.*

**Michelle Fiedler, Pat Cecil**

## Tuesday, October 27, 2020

<i>Times in PDT</i>	
10:00 – 11:00 am	<p><b>Show and Tell: DocuSign and Aware</b></p> <p><i>Now more than ever, the importance of collecting electronic signatures cannot be overlooked. Because so many people are working remotely, we're providing this session to give you information about using DocuSign with Aware. Join us for a preview of the current DocuSign with Aware integration, a discussion of the future feature set, and a Q&amp;A session.</i></p> <p><b>Shoshanah Bain, Heather Mitchell</b></p>

## Wednesday, October 28, 2020

10:00 – 11:00 am	<p><b>Tips and Tricks to Validate the RSA-911 Part Three: Wrapping Up (Final Q&amp;A)</b></p> <p><i>This session will be an open discussion to answer any outstanding questions or concerns regarding the RSA-911.</i></p> <p><b>George Zimmer</b></p>
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## Thursday, October 29, 2020

10:00 – 11:00 am	<p><b>Show and Tell: AwareSign and Aware</b></p> <p><i>With the ever-changing landscape of our working environments, it's crucial for agencies to be able to obtain electronic signatures easily. We want to help you accomplish that goal even if you don't have a third-party tool available to you. Join us in this session to get information about using AwareSign with Aware. Join us for a preview of the current AwareSign with Aware functionality, a discussion of the future feature set, and a Q&amp;A session.</i></p> <p><b>Shoshanah Bain, Heather Mitchell</b></p>
11:30am - 12:00 pm <i>Pre-recorded</i>	<p><b>The Future of Aware</b></p> <p><i>Join Lisa as she recaps the 2020 event!</i></p> <p><b>Lisa Gifford</b></p>