

Monday, July 22 - Pre-Conference Training Day 1

Time		
7:00-8:30 a.m.	Registration and Continental Breakfast	
8:30-10:00 a.m.	<p style="text-align: center;">Customizing the Edit Checker – Karen Dunn & Shoshanah Bain</p> <p>This course will help you understand the options available when customizing the RSA-911 Edit Checker. Explore the resources needed to make changes to meet unique agency business and reporting needs. Attendees will participate in discussions around improvements to the Edit Checker with other industry experts. Work hands-on with your agency’s data to gain the knowledge necessary to most effectively use the Edit Checker.</p>	<p style="text-align: center;">System Administrator: Fundamentals – Maria Roney</p> <p>Method and Theory-style class. Participants will develop foundational knowledge and gain basic understanding of the agency infrastructure and the Aware application. Hands-on class topics include: Overview of Aware Architecture, Adaptation resources, agency infrastructure impacts on performance, release development and successful release implementations, engaged business decision making.</p>
10:00-10:30 a.m.	Break	
10:30 a.m.-12:00 p.m.	<p style="text-align: center;">Customizing the Edit Checker (continued)</p> <p>This course will help you understand the options available when customizing the RSA-911 Edit Checker. Explore the resources needed to make changes to meet unique agency business and reporting needs. Attendees will participate in discussions around improvements to the Edit Checker with other industry experts. Work hands-on with your agency’s data to gain the knowledge necessary to most effectively use the Edit Checker.</p>	<p style="text-align: center;">System Administrator: Fundamentals (continued)</p> <p>Method and Theory-style class. Participants will develop foundational knowledge and gain basic understanding of the agency infrastructure and the Aware application. Hands-on class topics include: Overview of Aware Architecture, Adaptation resources, agency infrastructure impacts on performance, release development and successful release implementations, engaged business decision making.</p>
12:00-1:00 p.m.	Networking Lunch	
1:00-2:30 p.m.	<p style="text-align: center;">Mastering Layouts – Karen Dunn & Shoshanah Bain</p> <p>Aware layouts are a powerful tool to assist managers with managing by data. Learn how to utilize layouts to their maximum potential. Share best practices for ad hoc reporting using layouts with other industry experts in your field. Learn how to enhance your manager’s experience with layouts and provide options for saving time. Topics for this class will include re-assessing current layouts, making a layout more effective, and leveraging a layout for better tracking of federal reporting at the field level.</p>	<p style="text-align: center;">System Administrator: Core Competencies – Maria Roney</p> <p>Class builds on the foundation established in the Fundamentals class to better understand the interplay between adaptation, system parameters, and staff security. Hands-on instruction and discussion includes: managing staff security templates, establishing reporting structure, setting up funds, budgets and auto budget selection, handling interfaces, planning and testing releases, and navigating Aware Help Desk. Prerequisite: System Administrator: Fundamentals or instructor permission.</p>
2:30-3:00 p.m.	Break	
3:00-4:30 p.m.	<p style="text-align: center;">Mastering Layouts (continued)</p> <p>Aware layouts are a powerful tool to assist managers with managing by data. Learn how to utilize layouts to their maximum potential. Share best practices for ad hoc reporting using layouts with other industry experts in your field. Learn how to enhance your manager’s experience with layouts and provide options for saving time. Topics for this class will include re-assessing current layouts, making a layout more effective, and leveraging a layout for better tracking of federal reporting at the field level.</p>	<p style="text-align: center;">System Administrator: Core Competencies (continued)</p> <p>Class builds on the foundation established in the Fundamentals class to better understand the interplay between adaptation, system parameters, and staff security. Hands-on instruction and discussion includes: managing staff security templates, establishing reporting structure, setting up funds, budgets and auto budget selection, handling interfaces, planning and testing releases, and navigating Aware Help Desk. Prerequisite: System Administrator: Fundamentals or instructor permission.</p>

Tuesday, July 23 - Pre-Conference Training Day 2

Time		
7:00-8:30 a.m.	Registration and Continental Breakfast	
8:30-10:00 a.m.	<p style="text-align: center;">Federal Reports – John Harper & Dan Bartels</p> <p>The Federal Reports class is a deep dive into Aware reporting capabilities. Attendees can expect an overview of the future of Aware reporting. Additionally, the class will include an analysis of today's reporting requirements versus known upcoming changes to Federal Requirements. Alliance staff will facilitate classroom discussions around current Federal Reports topics. Alliance Subject Matter Experts will be on hand to work with you to update your Aware environment and adaptations to make them more conducive for federal reporting.</p>	<p style="text-align: center;">System Administrator: Advanced Competencies – Maria Roney</p> <p>Class focuses on successful, independent Aware system administration through challenging scenarios and in-depth issues and situations. Hands-on class curriculum includes: auditing Aware system settings, including security templates, conducting internal adaptation reviews, researching, verifying, resolving and reporting errors, verifying and changing system set up for Federal reporting, and using the RSA-911 Edit Checker and other resources to find and validate federal reporting errors. Prerequisite: System Administrator: Intermediate or instructor permission.</p>
10:00-10:30 a.m.	Break	
10:30 a.m.-12:00 p.m.	<p style="text-align: center;">Federal Reports (continued)</p> <p>The Federal Reports class is a deep dive into Aware reporting capabilities. Attendees can expect an overview of the future of Aware reporting. Additionally, the class will include an analysis of today's reporting requirements versus known upcoming changes to Federal Requirements. Alliance staff will facilitate classroom discussions around current Federal Reports topics. Alliance Subject Matter Experts will be on hand to work with you to update your Aware environment and adaptations to make them more conducive for federal reporting.</p>	<p style="text-align: center;">System Administrator: Advanced Competencies (continued)</p> <p>Class focuses on successful, independent Aware system administration through challenging scenarios and in-depth issues and situations. Hands-on class curriculum includes: auditing Aware system settings, including security templates, conducting internal adaptation reviews, researching, verifying, resolving and reporting errors, verifying and changing system set up for Federal reporting, and using the RSA-911 Edit Checker and other resources to find and validate federal reporting errors. Prerequisite: System Administrator: Intermediate or instructor permission.</p>
12:00-1:00 p.m.	Networking Lunch	
1:00-2:30 p.m.	<p style="text-align: center;">Common Performance Measures – John Harper & Dan Bartels</p> <p>Expanding on a foundation of Federal Reporting, this class will focus on the Common Performance Measure. This class is meant to decrypt the nuances of your agency's "story" as told by data analysis. By attending this class, you can expect to gain a definition and overview of Common Performance Measures, and a comprehensive understanding of reports, layouts, and tools. The class will also describe Aware best-practices when working with the RSA-911 Detail Report.</p>	<p style="text-align: center;">System Administrator Certification Assessment – Maria Roney</p> <p>Assessment of the System Administrator's knowledge, skills, and abilities to research and resolve challenges in the Aware system. Class includes a series of 5-6 hands-on exams to qualify the individual as a certified Aware System Administrator. Prerequisite: System Administrator: Advanced or instructor permission.</p>
2:30-3:00 p.m.	Break	
3:00-4:30 p.m.	<p style="text-align: center;">Common Performance Measures (continued)</p> <p>Expanding on a foundation of Federal Reporting, this class will focus on the Common Performance Measure. This class is meant to decrypt the nuances of your agency's "story" as told by data analysis. By attending this class, you can expect to gain a definition and overview of Common Performance Measures, and a comprehensive understanding of reports, layouts, and tools. The class will also describe Aware best-practices when working with the RSA-911 Detail Report.</p>	<p style="text-align: center;">System Administrator Certification Assessment (continued)</p> <p>Assessment of the System Administrator's knowledge, skills, and abilities to research and resolve challenges in the Aware system. Class includes a series of 5-6 hands-on exams to qualify the individual as a certified Aware System Administrator. Prerequisite: System Administrator: Advanced or instructor permission.</p>

Wednesday, July 24 - Conference Day 1

Time		
6:30-8:00 a.m.	Registration and Continental Breakfast	
8:00-8:30 a.m.	Conference Kick-Off – Lisa Gifford & Conference Chair Susan Foard	
8:30-9:30 a.m.	How the Blind See – Christine Ha	
9:30-10:30 a.m.	The Future of Aware – Lisa Gifford	
10:30-11:00 a.m.	Break and Networking	
11:00 a.m.–12:00 p.m.	<p>Realtime Data Integration Using API and Portals – Pat Cecil & John Harper</p> <p>API and Portals allow VR agencies and partners to collect information “at the source,” freeing up field staff from double entry into Aware. Alliance discusses new features and Aware Portal software available to assist with this process.</p>	<p>Sitting on a Data Gold Mine – Susan Foley</p> <p>There is knowledge in them there hills! VR administrative data is a rich source of information that can help the field figure out how to improve employment outcomes and wealth for people with disabilities. How do we use it for purposes of advancement?</p>
12:00-1:30 p.m.	Networking Lunch	
1:30-2:30 p.m.	Accessibility: Pushing the Boundaries of What’s Possible – Jenny Lay-Flurrie	
2:30-3:00 p.m.	Break and Networking	
3:00-4:00 p.m.	<p>Aware Efficiencies – Shoshanah Bain & Alan Rhoten</p> <p>Alliance discusses plans for upgrading Aware to improve the end user experience with more efficient ways to manage cases.</p>	<p>Managing RSA-911 Reporting: Tips, Tricks and Traps – Sandy Williams</p> <p>Aware agency staff will introduce their process for monthly validation of data for accurate and timely reporting.</p>
4:00-5:00 p.m.	<p>Round Table Discussions</p> <p>You spoke, we listened! Round table discussions are your opportunity to take a deeper dive into highlighted topics. It’s your chance to have more time to talk and learn with each other.</p> <p>The topics available are: Help Desk Business Practice, RSA-911/Service Reporting and Analytics Questions.</p>	
5:00-6:00 p.m.	Networking Reception	
7:00–9:00 p.m.	<p>Evening Banquet</p> <p>Vocational Rehabilitation: A Fishmonger’s Tale – Yori Oyloe</p> <p>Winning with the Hand You Have Been Dealt – Richard Turner</p>	

Thursday, July 25 - Conference Day 2

Time		
6:30-8:00 a.m.	Registration and Continental Breakfast	
8:00-8:30 a.m.	Conference Kick-Off – Lisa Gifford & Conference Chair Susan Foard	
8:30-9:30 a.m.	Transitioning to Empowerment – Mike Ellis	
9:30-10:00 a.m.	Break and Networking	
10:00–11:00 a.m.	<p>Thought Session: Secure Mobile Communication – Ralph Vigil & Ian Kremer</p> <p>Many people use their mobile phone as their primary form of communication and research including many students. Alliance will first discuss their research for integrating mobile communication with Aware. Then attendees will share their agency situation, design ideas and risks.</p>	<p>Document Management Integration in Aware – Brittany Downing</p> <p>A case study of an agency who integrated an external scanning system through the Aware API to save supporting documentation as Aware attachments. This breakout will discuss the vision, scope, challenges and benefits of this business process.</p>
11:00 a.m.–12:00 p.m.	<p>Managing Your Supporting Documentation – Pam Clevenger & John Harper</p> <p>This breakout will explore different ways to use Aware to manage case documentation including: managing documentation within Aware using Attachments and integration with external document management and other systems.</p>	<p>Analyzing QA Results -Terry Donovan</p> <p>This session will help participants identify ways to use quality assurance data to identify key issues and make positive changes in their organization. Quality assurance is a necessary tool to help organizations move forward.</p>
12:00-1:30 p.m.	Networking Lunch	
1:30-2:30 p.m.	The Future of VR Panel Discussion – Susan Foard, Scott Dennis, Michael MacKillop, Susan Foley	
2:30-3:30 p.m.	RSA Update: Data Collection, Reporting and Performance Accountability – Chris Pope	
3:30-4:00 p.m.	Conference Close	