

Monday, July 23 - Pre-Conference Training Day 1

Time	Adaptation Review (Salon A) <i>Lisa Gifford and Ralph Vigil</i>	Performance Measurement (Salon B) <i>John Harper and Ken Goss</i>	Aware Features (Salon C) <i>Karen Dunn and Alan Rhoten</i>
7:00-8:30 a.m.	<b>Registration and Continental Breakfast</b> (B+ Private Dining Room)		
8:30-10:00 a.m.	<p><b>Review Basics Using Date Rules and Overrides</b></p> <p>The first class of the Adaptation Review series includes a plan outline, a review of date rules and overrides, and templates for reviewing how your <b>Aware</b> adaptation supports your agency's ability to report accurate, complete and timely information.</p>	<p><b>Analyzing Your Agency with the Common Performance Measures</b></p> <p>This class examines the common performance measures – what they are, where to find the data, and how to leverage the associated <b>Aware</b> tools to measure and present the common performance measures for your agency.</p>	<p><b>Building Successful Portals using Aware APIs</b></p> <p>The associated training class to the complementary conference breakout, this session answers some basic questions: what an API is, what a portal is, how they interact, and what they mean for your agency.</p>
10:00-10:30 a.m.	<b>Break</b>		
10:30 a.m-12:00 p.m.	<p><b>Financial Adaptation</b></p> <p>The second class in the Adaptation Review series, this session walks you through a review of essential adaptation associated with Budget Management, Authorization Rules, Authorization Approval Limits, and Separation of Duties.</p>	<p><b>Fine-Tuning the RSA-911 Report</b></p> <p>Starting with a review of edit specs, we then cover new info about the RSA-911, tips &amp; tricks for keeping data clean, edit checker and portal submissions, testing for “black holes”, and expectations for reporting that is currently missing.</p>	<p><b>Measuring Data Quality with the Aware QA Tool</b></p> <p>What is QA, why is it important, and what <b>Aware</b> tools can you use to assure data quality? Potential topics include: OIG audits, PEQA and WINTAC models for QA, TAC guidance, CRFs, and adapting and implementing the <b>Aware</b> QA tool.</p>
12:00-1:00 p.m.	<b>Networking Lunch</b> (B+ Private Dining Room)		
1:00-2:30 p.m.	<p><b>RSA-911 Reporting</b></p> <p>The third class in the Adaptation Review series, this session focuses on recently added RSA-911 adaptation that supports Students with a Disability, Pre-ETS, Potentially Eligible and Actual Services.</p>	<p><b>Tracking and Reporting Pre-ETS</b></p> <p>A deep dive into Pre-ETS covering: federal guidance, different models for Pre-ETS delivery, leveraging <b>Aware</b> tools (managed layouts, reporting), ways to move the needle, staff time, actual services, expenditure tracking, and other opportunities.</p>	<p><b>Tracking Services and Job Opportunities with the Employer Module</b></p> <p>Are you taking full advantage of this feature of <b>Aware</b> Core? We will highlight tools, system upgrades, features that allow for “job matching,” reporting for services to employers, and new and emerging elements found in <b>Aware</b> v6.4.</p>
2:30-3:00 p.m.	<b>Break</b>		
3:00-4:30 p.m.	<p><b>Security and Timesaving Features</b></p> <p>The final class in the Adaptation Review series, this session reviews Personal Security, timesaving features such as advanced use of Activity Due Reminders, and the Employer module included in the <b>Aware</b> Enterprise License.</p>	<p><b>Getting Ready for a Monitoring Visit</b></p> <p>The associated training class to the complementary conference breakout, this session will break down the monitoring guide and identify <b>Aware</b> tools to assist in preparation for and management of data.</p>	<p><b>Documenting and Reporting Provided Services</b></p> <p>In this class we look at how to rethink and optimize the use of tools in <b>Aware</b> Core and review an example of accurate reporting of direct services.</p>

Tuesday, July 24 - Pre-Conference Training Day 2

Time	Adaptation Review (Salon A) <i>Lisa Gifford and Ralph Vigil</i>	Performance Measurement (Salon B) <i>John Harper and Ken Goss</i>	Aware Features (Salon C) <i>Karen Dunn and Alan Rhoten</i>
7:00-8:30 a.m.	<b>Registration and Continental Breakfast</b> (B+ Private Dining Room)		
8:30-10:00 a.m.	<p><b>Review Basics Using Date Rules and Overrides</b></p> <p>The first class of the Adaptation Review series includes a plan outline, a review of date rules and overrides, and templates for reviewing how your <b>Aware</b> adaptation supports your agency's ability to report accurate, complete and timely information.</p>	<p><b>Analyzing Your Agency with the Common Performance Measures</b></p> <p>This class examines the common performance measures – what they are, where to find the data, and how to leverage the associated <b>Aware</b> tools to measure and present the common performance measures for your agency.</p>	<p><b>Building Successful Portals using Aware APIs</b></p> <p>The associated training class to the complementary conference breakout, this session answers some basic questions: what an API is, what a portal is, how they interact, and what they mean for your agency.</p>
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2:30-3:00 p.m.	<b>Break</b>		
3:00-4:30 p.m.	<p><b>Security and Timesaving Features</b></p> <p>The final class in the Adaptation Review series, this session reviews Personal Security, timesaving features such as advanced use of Activity Due Reminders, and the Employer module included in the <b>Aware</b> Enterprise License.</p>	<p><b>Designing Rapid Cycle Evaluations</b></p> <p>Experience a demonstration of the VR Program Evaluations Coach conducted by Todd Honeycutt. This tool helps VR program staff test the impacts of implemented service and process innovations. Get a tour of design, purpose, features, and use case examples.</p>	<p><b>A Blueprint for Going Paperless</b></p> <p>What does "paperless" mean exactly? We'll cover that, along with tools available in core <b>Aware</b> to help you get there, case studies of agencies that have gone paperless, pitfalls to avoid, and an implementation plan that works.</p>
7:00-9:00 p.m.	<b>Welcome Reception and Registration</b> (B+ Private Dining Room)		

Wednesday, July 25 – General Conference Day 1

Time	Partners (Salon C)	Practices (Salon D&E)	Possibilities (Salon F&G)	Demos (Salon H)
7:00-8:00 a.m.	<b>Registration and Continental Breakfast</b> ( <i>B+ Private Dining Room</i> )			
8:00-8:30 a.m.	<b>Conference Kick-off</b> - <i>Chris M. Pieper &amp; Conference Chair Russ Cusack</i>			
8:30-9:00 a.m.	<b>Welcome to Georgia</b> - <i>Sean Casey</i>			
9:00-9:30 a.m.	<b>Better Outcomes with Better Employer Relations</b> - <i>Janet LaBreck</i>			
9:30-10:30 a.m.	<b>Thinking Outside the Shoe</b> - <i>Jessica Cox</i>			
10:30-11:00 a.m.	<b>Break and Networking + Answer Station</b> ( <i>The Hub</i> )			
11:00-11:55 a.m.	<p><b>Elevate Program Effectiveness with QA and Analytics</b> – <i>Terry Donovan</i></p> <p>Using Quality Assurance and Analytics to improve data integrity, reporting, and program management, resulting in more participants gaining meaningful employment.</p>	<p><b>WIOA Reporting: Best Practices</b> – <i>Rachel Anderson and Alan Rhoten</i></p> <p>The Rehabilitation Services Administration’s quarterly reporting went into effect November 2017. Learn tips from agencies that have developed methods for submitting successful reports.</p>	<p><b>Using Portals to Streamline Data Collection with External Partners</b> - <i>Samantha Heckemeyer</i></p> <p>Technology tools and portals allow for automating data collection and exchange with external partners. Come hear how <b>Aware</b> agencies are working to improve gathering needed data.</p>	<p><b>E-Signature and Portals</b></p> <p><i>Sven Akerman Jr. and Jake Kiehl</i></p>
12:00-1:30 p.m.	<b>Networking Lunch</b> - <i>with 30-minute presentation by Diamond Sponsor (Salon A&amp;B)</i>			
1:30-2:30 p.m.	<b>Disability Rights in America – Past, Present and Future + THAD Award presentation</b> - <i>U.S. Senator Thomas Harkin</i>			
2:30-3:00 p.m.	<b>Break and Networking + Answer Station</b> ( <i>The Hub</i> )			
3:00-3:55 p.m.	<p><b>Using Rapid Cycle Evaluations to Drive Better Program Decisions</b> – <i>Todd Honeycutt</i></p> <p>Rapid cycle evaluations lead to better results and fits the essence of WIOA changes. This presentation will help agencies evaluate their effectiveness in changing processes.</p>	<p><b>Aware Adaptation Review: An Executive Overview</b> – <i>Becky Oberrecht, Lisa Gifford, and Ralph Vigil</i></p> <p>Alliance Strategic Account Managers introduce the approach, benefits, and lessons learned from conducting an <b>Aware</b> Adaptation Review.</p>	<p><b>Cool Technology that Can Improve the Future of VR</b> – <i>Jeff King</i></p> <p>Some of the brightest names in technology discuss the apps and services that are changing – or will change – the VR industry.</p>	<p><b>Aware QA Tool and Inventory</b></p> <p><i>Karen Dunn</i></p>
4:00-4:55 p.m.	<p><b>WIOA Reporting: Best Practices</b> – <i>Rachel Anderson and Alan Rhoten</i></p> <p>The Rehabilitation Services Administration’s quarterly reporting went into effect November 2017. Learn tips from agencies that have developed methods for submitting successful reports.</p>	<p><b>Successful Setup for an RSA Monitoring Visit</b> – <i>Becky Oberrecht, Bill Colombo, and John Stem</i></p> <p>Is RSA coming to visit your agency? A state agency customer shares their experience after a recent RSA visit and helps you prepare with a to-do list.</p>	<p><b>Tapping into Staff Strengths to Boost Service Delivery</b> – <i>Mark Kinnison</i></p> <p>VR agencies have many resources in the tool box. This presentation will help identify methods to maximize agencies’ internal resources.</p>	<p><b>Employer Module and Integration with NLx and Monster</b></p> <p><i>Lisa Gifford</i></p>
5:00-5:30 p.m.	<b>Break and Networking + Answer Station</b> ( <i>The Hub</i> )			
5:30-6:30 p.m.	<b>Cocktail Reception</b> ( <i>The Hub</i> )			
6:30-9:00 p.m.	<b>Evening Banquet: Always Remember to Try</b> - <i>Mandy Harvey (Salon D&amp;E)</i>			

Thursday, July 26 – General Conference Day 2				
Time	Partners (Salon C)	Practices (Salon D&E)	Possibilities (Salon F&G)	Demos (Salon H)
7:00-8:00 a.m.	<b>Continental Breakfast</b> (B+ Private Dining Room)			
8:00-8:15 a.m.	<b>Conference Day 2 Kick-off</b> - <i>Chris M. Pieper and Russ Cusack</i>			
8:15-9:30 a.m.	<b>Why I Hired a Workforce Others Overlooked</b> – <i>Randy Lewis</i>			
9:30-10:00 a.m.	<b>Break and Networking + Answer Station</b> ( <i>The Hub</i> )			
10:00-10:55 a.m.	<b>Engaging Employers and Improving Business Relations through Tracking</b> - <i>Rod VanStavern</i>  Learn how to use Employer Relation Tracking to develop methods that serve businesses and employers effectively.	<b>How to Use Real Time RSA-911 Data as a Tool to Help Improve Program Effectiveness</b> – <i>Betsy Hopkins and Melinda Giancola</i>  How to take Performance Measures from a mandatory reporting exercise to a tool that helps improve program effectiveness.	<b>Elevate Program Effectiveness with QA and Analytics</b> – <i>Terry Donovan</i>  Using Quality Assurance and Analytics to improve data integrity, reporting, and program management, resulting in more participants gaining meaningful employment.	<b>E-Signature and Portals</b>  <i>Sven Akerman Jr. and Jake Kiehl</i>
11:00-11:55 a.m.	<b>A Practical Guide to Better Employer Relations</b> – <i>Janet LaBreck</i>  Since leaving her post as RSA Commissioner in early 2016, Janet has been working at the grassroots level to grow partnerships between VR and the business community. She shares practical ideas that VR agencies can use at the local level.	<b>RSA-911 National Reporting Trends</b> – <i>Andy Kerns</i>  RSA shares what they have seen in the data reported by agencies since the transition to quarterly reporting. The presentation will include a preview of national data from the WIOA Annual Report and some tips on how to avoid common reporting issues.	<b>Turning Facts into Information: LMI in Vocational Rehabilitation Services</b> – <i>Susan Foley</i>  Come listen to how VR agencies can use new labor market information tools and methods to improve their effectiveness in servicing participants and increasing employment outcomes.	<b>Service Module and Aware QA Tool</b>  <i>Karen Dunn</i>
12:00-1:30 p.m.	<b>Lunch Hour</b> <b>Partnering with Labor: A Blossoming New Relationship (Panel Discussion)</b> <i>Aaron Thompson, Ellen Golombek, Karen Fraser, Vivian Ayuso-Sanchez, and Russ Cusack (Salon A&amp;B)</i>  A growing number of VR agencies are located within the state Department of Labor. Multiple agencies discuss these developing partnerships and offer their perspectives.			
1:30-2:30 p.m.	<b>The State of Technology in VR</b> - <i>Glen Gordon and Sven Akerman Jr.</i>			
2:30-3:30 p.m.	<b>The Future of RSA Reporting</b> – <i>Melinda Giancola</i>			
3:30-4:00 p.m.	<b>Conference Close</b>			